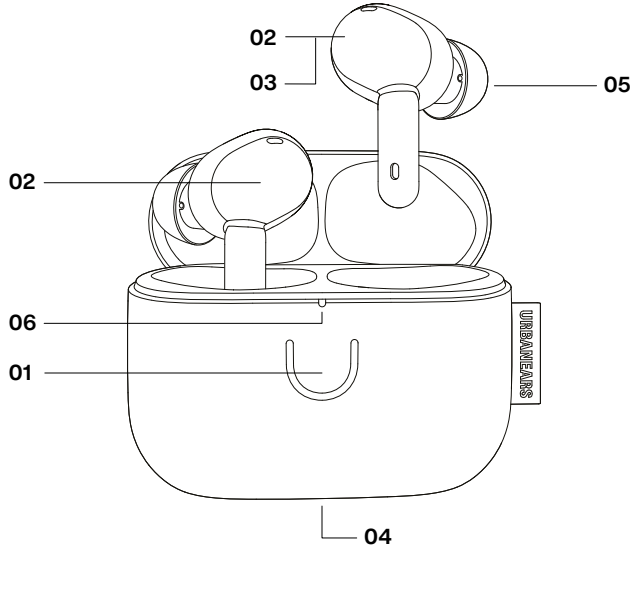


## User guide

### Urbanears Juno



#### 01 How to pair

1. Put both earbuds in the case and keep the lid open.
2. Press and hold the button on the case for 3 seconds. Release it when the LED indicator blinks blue.

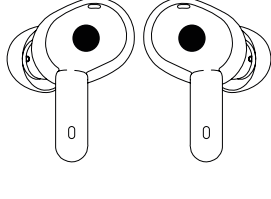
3. Select Urbanears Juno from your device's Bluetooth menu to pair. Done!

Urbanears Juno can be connected to two devices at the same time.

#### 02 Touch control

The touch control surfaces are located on the left and right earbud.

- Tap once to play/pause or accept/end calls.
- Tap twice to skip forward or reject calls.
- Tap three times to skip backwards.
- ▬ Hold to toggle between Active Noise Cancellation, Noise control turned off and Transparency.



The touch controls can be customized in the Urbanears app.

#### 03 Active noise control modes

Urbanears Juno has three Noise control modes for adjusting how much of the outside world you hear.

- ANC (Active Noise Cancellation) lets you enjoy your music without being distracted by outside noise.

- Off, turns all Noise Control off for when you don't want ANC or Transparency.
- Transparency allows some outside sounds through to help you be aware of your surroundings.

#### 04 Charging

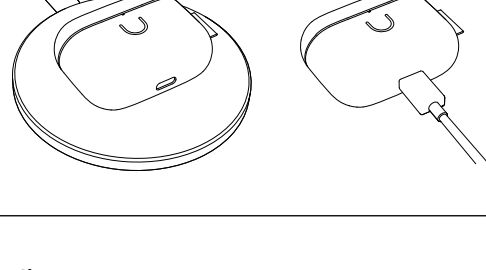
Place the earbuds in the charging case and close the lid to charge the earbuds and turn them off.

Charge the case from a wireless charger or connect it to a USB-C power source.

To charge the case using a wireless charger:

1. Place the charging case with its back down, centered on the wireless charging pad.
2. The front LED lights up to indicate that the case is charging.
3. Once the LED light has turned steady green the case is fully charged.

If left unused, the earbuds will go into standby in order to save power. This will happen after 60 minutes if you are connected via Bluetooth and after 10 minutes if there's no connection. Just tap both earbuds to wake them up again.



#### 05 In-ear tips

Urbanears Juno comes with three in-ear tip sizes (S/M/L). Getting a good fit will improve the overall sound quality as well as the ANC performance. It will also make your earbuds stay securely in place.

Take the time to find the best fit your ear. The tips should fit snugly in your ear but still feel comfortable.

#### 06 LED indicator

Blue light is ready for Bluetooth pairing. Red (low) to green (full) is for the case battery status and steady purple is for factory reset.

#### Cleaning

Earbuds come in close contact with your skin often and sometimes for long periods of time. This will over time cause build-up of dirt and grease that can affect performance and may cause skin irritation. Clean your earbuds regularly to keep them fresh and make them last longer.

Unplug any cables before cleaning the case. Make sure everything is completely dry before using the case, putting the earbuds back in the case, or plugging in a USB charger.

Remove the silicone ear tips from the earbuds and clean them separately. Use a disinfectant wipe or a lint-free cloth, slightly damp with 70% isopropyl alcohol or 75% ethyl alcohol to gently clean the ear tips, the exterior surfaces of the earbuds and the case. Avoid getting moisture in any openings or in the speaker mesh. Carefully clean those areas with a dry and soft brush, or a cotton swab.

- Don't use any sharp objects.
- Don't use compressed air.
- Don't use products containing bleach or hydrogen peroxide.
- Don't submerge the earbuds in any cleaning agents.

#### Battery care guide

Your earbuds come equipped with high-performance lithium-ion batteries and battery life span is affected by charging and usage. Follow the guidelines below to keep your batteries in great condition for as long as possible.

- Avoid using fast chargers if possible. Fast charging causes stress on the battery and will degrade it.
- Avoid letting the battery drain completely. Try to keep the charge above 30%.

- If the earbuds are stored for a long time, it's recommended to charge the earbuds to about half-charge and then do a factory reset. Store the earbuds and case in a cool, dark, and dry place.
- Avoid using or charging the earbuds in hot and unventilated places, 45°C/113°F and above.
- Avoid charging the battery at low temperatures, below 10°C/50°F and using the earbuds below 0°C/32°F.
- Avoid strong mechanical shocks such as dropping the earbuds or case on hard surfaces as it might harm the batteries.

#### Troubleshooting

##### The earbuds don't behave as expected

If your earbuds behave erratic or does not connect, follow the instructions below.

1. Put both earbuds in the case and close the lid to restart the earbuds.

If the problem persists, perform a factory reset.

Note: This will delete all user settings and the earbuds will need to be paired again.

1. Remove Urbanears Juno from your device's Bluetooth menu.
2. Put both earbuds in the case and keep the lid open.
3. Press the button on the case and release it when the LED turns to a steady purple light.
4. Select Urbanears Juno from your device's Bluetooth menu and the earbuds are paired again and ready to be used.

##### A part is lost or broken

Don't worry if you lose an earbud, eartips or case. You can find spare parts at [urbanears.com](http://urbanears.com) to make sure your Urbanears Juno lasts as long as possible.

# URBANEARS

© Zound Industries Int. AB. All Rights Reserved. Urbanears and the product, packaging, logo and wordmark are intellectual properties of Zound Industries Int. AB and may not be used without permission.