

Right to withdrawal

In accordance with what is stated in our [Terms of Purchase](#), you have the right to withdraw from your purchase made from Zound Industries. If you wish to withdraw from your purchase, we prefer that you [submit a request on our website](#) or chat with us on our website during our opening hours. You can also use this standard form for the right of withdrawal. Attach it when you submit a request on our website or send it to support@urbanears.com.

When we receive your notification, we will contact you and give you information about the return address to where you can send the product. The return addresses vary depending on where you live and what product you want to return.

When you make a return, you will pay the cost for the return shipping. If the product is used more than necessary to determine its character, quality and function, we have the right to deduct an amount by which the value of the product has been reduced. Read more about the details in our [Terms of Purchase](#).

Information about the consumer

Name	
Address	
Phone	E-mail

I hereby give notice that I withdraw from my contract of sale of the following goods

Order number	Product name
Ordered on date	Received on date
Date (of form)	

Signature of consumer (only if this form is notified on paper)

Signature
